



Republic of the Philippines  
PROVINCE OF ISABELA  
**CITY OF ILAGAN WATER DISTRICT**  
CCC090

Maharlika Highway, Brgy. Osmeña  
City of Ilagan, Isabela  
Tel. No.: 624-2083/624-0097  
Email address: waterdistrict\_ilagan@yahoo.com

## **CERTIFICATION**

### **TO WHOM IT MAY CONCERN:**

**THIS IS TO CERTIFY** that the City of Ilagan Water District (CIWD) is currently serving Eight Thousand Four Hundred Twenty One (8,421) active service connections as of December 31, 2022.

This further certifies that Four Thousand Six Hundred Eighteen (4,618) total complaints received thru telephone calls, personal or thru representatives on complaints on turbid water, low pressure; stuck up meters, relocating water meters, inspecting meters, change meters, transfer of service connection/re-tapping, illegal connections, major/minor leak repairs on transmission/distribution mains and material estimation on transfer/relocate service connections were acted upon within 24 hours in conformance to the CIWD approved Citizen's Charter.

This certification is issued to the Local Water Utilities Administration (LWUA) for the review and validation of CIWD accomplishments pursuant to the DBM-LWUA Memorandum Circular No. 2022-01 on Local Water District 2022 PBB.

Given this 22<sup>nd</sup> of February 2023 at the City of Ilagan, Isabela.

**MOISES P. PASCUAL**  
Division Manager C  
Operations and Technical

Noted by:

  
**Engr. SHERWIN B. QUIJANO**  
General Manager C